



**NO HIDDEN
CHARGES**

**NO
UNNECESSARY
DAILY FEES**

Home Care Package

Price Guide 2025

CatholicCare Sydney offers you the flexibility to select services tailored to support your independence, safety, and comfort in your own home. You'll have the freedom to choose the care that best suits your needs, allowing you to live life on your terms and enable you to stay in the comfort of your own home.

Care Management:

This fee applies to all planning, coordination support, and care that we provide, ensuring you maximise your package. We manage your package to suit your needs.

Package Management:

This fee covers the ongoing administration and organisational activities required to coordinate your package. It includes the cost of preparing monthly statements, managing package funds, aged care compliance and quality assurance activities.

CARE AND PACKAGE MANAGEMENT

	LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4
Care Management Fee (per fortnight)	\$77.14	\$142.80	\$310.94	\$471.38
Care Management (approximate hours per fortnight)	1	2	3	4
Package Management Fee (per fortnight)	\$24.36	\$64.26	\$139.86	\$212.10

OTHER

	LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4
Staff Travel costs to visit you (capped at \$6.25 per visit)	\$125	\$125	\$125	\$125
Client Transport Fee (per km)	\$125	\$125	\$125	\$125

The notice period for customer cancellations is 24 hours.

A cancellation fee applies if the service is canceled within 24 hours, or if the customer is absent at the scheduled time. This fee will cover the full cost of the scheduled service.

This fee also applies if the customer rejects a suitable alternate worker and cancels within 24 hours.

What funding options are available?

Your CatholicCare Sydney Home Care Services can be partly or fully funded by the government, through a Home Care Package (HCP), which you can apply for on the My Aged Care website. As an approved HCP provider, we'll guide you through the process with care and understanding.

What happens after I've been given a Home Care Package?

Once your HCP has been allocated, we'll connect you with one of our Home Care Specialists to help you manage the services you select.

How are CatholicCare Sydney Home Care Services managed and delivered?

At CatholicCare Sydney, you'll be assigned a Care Manager who will assist with the management and set-up of your services, including your roster, budget, and initial care plan. If your needs or priorities change, we'll work with you to make appropriate changes to your care plan.

Why CatholicCare Sydney?

For over 80 years, CatholicCare Sydney has supported the community through all stages of life. As a leader in Home Care services, clients receive personalised care from a dedicated team of Care Managers, Care Workers, and professionals, including nurses, therapists, and specialists, all backed by an experienced local management team.

SERVICE CHARGES:

All service charges are per hour unless otherwise stated.

	Standard Hours		Non-standard Hours 6pm to 6am		Saturday		Sunday		Public Holidays	
	INTERNAL STAFF	THIRD PARTY STAFF	INTERNAL STAFF	THIRD PARTY STAFF	INTERNAL STAFF	THIRD PARTY STAFF	INTERNAL STAFF	THIRD PARTY STAFF	INTERNAL STAFF	THIRD PARTY STAFF
Domestic Assistance	\$75.00	\$96.00	\$86.25	\$103.50	\$93.75	\$112.50	\$112.50	\$135.00	\$187.50	\$225.00
Personal Care	\$78.00	\$99.84	\$89.70	\$107.64	\$97.50	\$117.00	\$117.00	\$140.40	\$195.00	\$234.00
Respite	\$78.00	\$99.84	\$89.70	\$107.64	\$97.50	\$117.00	\$117.00	\$140.40	\$195.00	\$234.00
Transport/Social Support	\$78.00	\$99.84	\$89.70	\$107.64	\$97.50	\$117.00	\$117.00	\$140.40	\$195.00	\$234.00
Medication Support (half hour engagement)	\$60.00	N/A	\$75.00	N/A	\$75.00	N/A	\$90.00	N/A	\$150.00	N/A
Registered Nurse	\$130.00	\$166.40	\$149.50	\$179.40	\$162.50	\$195.00	\$195.00	\$234.00	\$299.00	\$364.00
Enrolled Nurse	\$120.00	\$153.60	\$138.00	\$165.60	\$150.00	\$180.00	\$180.00	\$216.00	\$276.00	\$324.00
Overnight support (12 hours includes: 8 hours sleepover & 4 active hours)	N/A	N/A	\$542.00	\$626.40	\$655.00	\$785.16	\$768.00	\$979.56	\$1,084.00	\$1,105.92
Physiotherapy	\$185.00	\$236.80	\$212.75	\$255.30	\$231.25	\$277.50	\$277.50	\$333.00	\$425.50	\$518.00
Occupational Therapy	\$185.00	\$236.80	\$212.75	\$255.30	\$231.25	\$277.50	\$277.50	\$333.00	\$425.50	\$518.00
Speech Therapy	\$185.00	\$236.80	\$212.75	\$255.30	\$231.25	\$277.50	\$277.50	\$333.00	\$425.50	\$518.00
Podiatrist	N/A	\$142.00	N/A	\$195.96	N/A	\$213.00	N/A	N/A	N/A	N/A
Dietitian/Nutritionist	N/A	\$142.00	N/A	\$195.96	N/A	N/A	N/A	N/A	N/A	N/A
Everyday Independence Educator	\$185.00	\$236.80	\$212.75	\$255.30	\$231.25	\$277.50	\$277.50	\$333.00	\$425.50	\$518.00
Remedial Massage	\$150.00	\$192.00	\$172.50	\$207.00	\$187.50	N/A	\$225.00	\$225.00	N/A	\$300.00
Acupuncture	N/A	\$150.00	N/A	\$207.00	N/A	\$225.00	N/A	\$270.00	N/A	N/A

For more information, call 13 18 19

This Home Care Pricing Schedule is effective for all clients as of 13 January 2025 and may be subject to change at any time.

*Support staff will not be responsible for costs such as parking fees, entertainment or similar costs associated with client services.

Should you wish to use a CatholicCare preferred provider or bring your own provider, please ask your Care Manager for options and third-party provider rates.

Non-CatholicCare Sydney Services: When you request and we agree to engage staff from a third-party service provider, the following charges will apply:

- If the provider's charges are *within* CatholicCare's standard rate for third-party staff, you will be charged at the standard rate as set out in the table above.
- If the provider's charges *exceed* CatholicCare's standard rate for third-party staff, the total cost will include the provider's invoiced charges plus a 10% CatholicCare fee to cover additional business costs.

The total charge will be agreed with you before the third-party service provider is arranged.

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