

# Annual Report

**2023 - 2024**

**CatholicCare**  
SYDNEY



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## Archbishop's Message

As the social services agency of the Archdiocese of Sydney, CatholicCare Sydney shares in the mission of the Archdiocese in a particular way by serving all people with love and mercy by attending to their spiritual and corporal needs.

CatholicCare Sydney affirms upholds the dignity of the human person at all stages of life and in all circumstances.

Whether it is caring for unborn children and their mothers in vulnerable situations through the HOPE Program, supporting students, parents and staff in our schools, looking after families through parenting, counselling and relationship

services and our seniors in the Living Well, Dying Well initiative, or extending a hand to our most marginalised with disability care, prison and hospital chaplaincy and more, CatholicCare gives witness to the truth that every single person is valued and worthy of love.

I am grateful to the board and management, employees, volunteers, and generous benefactors of CatholicCare Sydney for their commitment to care for those in need, extending the love of Christ to them in their most difficult moments.



**Most Rev. Anthony Fisher OP**  
Archbishop of Sydney

**“In everything I have shown you that, by working hard, we must help the weak. In this way, we remember the Lord Jesus’ words: ‘It is more blessed to give than to receive.’”**

Acts 20:35



## Message from the Chair

CatholicCare Sydney’s mission under the direction of Archbishop Anthony Fisher and the Catholic Church Sydney is to promote human dignity, strengthen families, connect communities and welcome those on the margins of society.

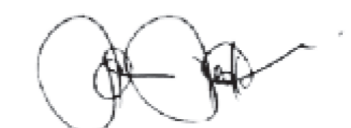
We deliver high quality care and wellbeing for all members of the wider community who seek our services. We do this by providing personalised care by our qualified team, delivering support with compassion and respect. We strive for a society in which everyone feels valued and supported.

Our services and care go to the very heart of the needs of children, young people, families and older Australians. We provide support without judgement, we take time to listen, we include and welcome everyone and we empower people to control their own story.

At a time when societal pressures present challenges for many in our community, it is more important than ever that we show leadership in all we do.

**We want for those seeking our support to find hope, generosity and respect. We know the value of a helping hand and a supportive ear.**

I would like to acknowledge the continuing incredible work of our team of dedicated individuals, our volunteers, funding partners and supporters. We thank them for their commitment to serving and assisting those in need, with care, dedication and love.



**John Leotta**  
Chair

## Message from the CEO

As we reflect on the past year, it is truly uplifting to recognise the tremendous impact of our CatholicCare team in supporting thousands across the Sydney Archdiocese, NSW, and nationally through our diverse support programs.

With a distinctly Catholic approach, inspired by the spirit and example of our Savior, Jesus Christ, we are guided by a mission to promote human dignity, strengthen families, connect communities, and, most importantly, offer a safe harbour for those in society's margins.

What defines 'the margins' is alarmingly shifting, encompassing more people in increasingly complex circumstances. The issues we address and the services we provide evolve continuously, spanning student wellbeing, family mediation and law services, people experiencing addiction-related harm, domestic violence assistance, and care for our elderly citizens. In a time of economic and social uncertainty, compounded by the ongoing impacts of the pandemic, the demand for our services has never been greater. I have deep gratitude for our people, who rise to this challenge with resilience, consistently delivering best-practice, trauma-informed care.

A major focus this year has been leadership. We strive to influence and advocate for our funders and stakeholders, supporting their decision-making with insights from data-informed analysis on the effectiveness of our services. By examining outcomes, we ask ourselves: Are we making a difference? With our established expertise, long history, and diverse programs, it is essential that we share our perspectives. Through collaboration, both internally and with external partners, we drive continuous improvement, taking inspiration from Archbishop Anthony Fisher, who champions dignity for our elderly. His advocacy for accessible palliative care, regardless of economic circumstances, aligns deeply with our mission to provide dignity across life's entire spectrum, from



young mothers in our HOPE Program to those with disabilities and our vulnerable elderly in home care. Our Catholic mission remains central to all we do.

This year, CatholicCare Sydney has demonstrated financial prudence and made steady progress in the first year of our three-year strategic plan. Our focus is on strengthening our foundations, particularly through system renewal and enhancing our legal and risk functions. We continue to nurture a multicultural workforce, a vital asset in serving our many CALD clients. Inclusion and support for all in need is non-negotiable. Our efforts are being recognised as we develop and expand programs in our core areas of children, family, and carer counselling. This year also marks the 30th anniversary of our partnership with the NSW Government on Parent Line, a service that has evolved to meet the needs of thousands of parents, and one we are honoured to continue.

On behalf of CatholicCare Sydney, I extend my warmest thanks to our staff, partners, funding stakeholders, and the Sydney Archdiocese for their ongoing commitment as we strive for excellence in all that we do.

**Alastair McGibbon**  
CEO



We welcomed **170** new employees



We supported over **25,700** children, young people and adults



Children & Family Services delivered over **70,000** occasions of service



Delivered Chaplaincy service to **3** prisons and **5** hospitals



Home Care delivered more than **95,400** occasions of service



Delivered clinical and support services in more than **200** schools



Delivered wellness support for leadership and executive teams in over **70** school communities



Disability Services delivered over **19,000** services to **75** clients



**200** people attended Club DCI - inclusive social events for people of all abilities



**1.25 million** people were reached through our social media platforms



Our staff speak over **30** languages and come from over **50** different cultural backgrounds



**3** BariStar coffee vans now operate daily

# Strategic Plan 2024 - 2026

This year we released our Strategic Plan 2024 – 2026 focused on four pillars:



## Goal 1: Fortify our Foundations

Using robust agency data and a sustainable performance mindset, we can optimise efficiency and effectiveness, better integrate the use of technology for staff and clients and leverage our strengths.



## Goal 2: Cultivate Connection and Curiosity with our People

Relationships and people are core to what we do, who we are, and the impact we have. Taking a strengths-based approach to supporting wellbeing, learning and development will give our staff and volunteers the best opportunity to do their best work.



## Goal 3: Obsess Over Outcomes

Improving individual and family wellbeing through challenging circumstances is core to our mission. Success hinges on removal of any barriers to accessing services and maintaining high quality, effective, and adaptable services driven by emerging evidence and consumer voice.

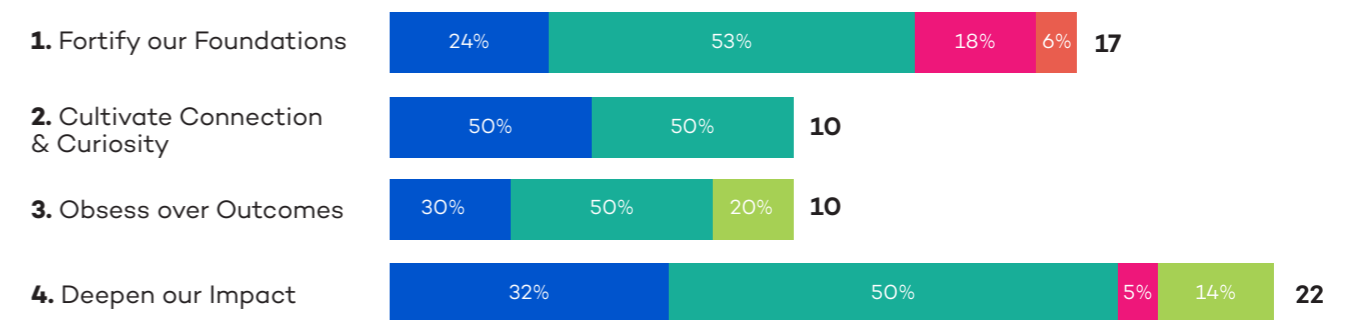


## Goal 4: Deepen our Impact with Families and Communities

We must continually evolve to meet new and changing needs, funding and operating environments. This includes refining and deepening existing service provision, as well as developing new innovative services to meet emerging needs aligned with our mission.

Our Strategic Plan provides a clear framework for delivery of our mission. It serves as a compass, aligning our clients, staff, volunteers, referrers, funders, and partners efforts towards achieving shared objectives.

There are 14 specific objectives that sit under these 4 goals and a further 59 specific actions. These actions can be summarised as follows, where blue indicates an action yet to formally start, teal is underway, green is complete, pink is on hold and orange indicates an action that is delayed. The number at the end of each bar represents the number of actions specific to each goal.



## Key Achievements: (as of 30 June 2024)

We are proud of the initial achievements, with multiple milestones already shaping our strategic direction:

- **Launched** a new program with Anglicare Sydney: Supporting Recovery – Mental Health Therapies for survivors of DF & SV in South West Sydney.
- **Met all Aged Care Quality Standards** during an audit by the Aged Care Quality and Safety Commission.
- **Progressed** our Clinical Governance Framework and Compliance Plan, now nearing board approval.
- **Advanced** our Diversity, Equity, Inclusion and Belonging (DEIB) framework through an agency-wide survey to inform future employee engagement strategies.
- **Established** terms of reference for staff-led innovation projects to be presented to the Innovation and Investment Committee.

These achievements reflect the hard work and dedication of CatholicCare Sydney's staff, propelling us into the new financial year with confidence and focus.

# Supporting Recovery Partnership

On 1 May 2024, National Domestic Violence Remembrance Day, CatholicCare Sydney and Anglicare Sydney launched the Supporting Recovery program, a trauma-informed care model for survivors of family, domestic and sexual violence.

As one of six pilot sites across Australia, this collaboration has enabled this much needed support to be offered across a broader region, known to be impacted by alarming rates of domestic violence related assaults.

The initiative aligns with the **National Plan to End Violence Against Women and Children by 2022-2032** by promoting recovery and healing. By breaking down barriers and offering long-term care options,

**Supporting Recovery ensures that anyone impacted by family, domestic or sexual violence has access to critical support, regardless of their ethnic or economic backgrounds or circumstances.**

Funded through the Department of Health and Aged Care through the South West Sydney Primary Health Network, the program offers up to two years of free and individualised mental health support to clients across the Liverpool, Fairfield, and Campbelltown LGAs – regions with some of the highest rates of family violence in Sydney:

- Five out of the top ten LGAs for Domestic Violence-related assaults in the Sydney metropolitan area are in South West Sydney
- Average of 25 domestic violence-related assault incidents per week in Liverpool LGA, 17 per week in Fairfield, and 20 per week in Campbelltown.

The therapies offered are holistic, culturally appropriate and will support safety, choice and control. Support is also available to children and other family members who have been directly or indirectly impacted by family, domestic or sexual violence.

CatholicCare Sydney is proud to jointly pioneer such an important initiative.



# Safe & Together:

## Our Investment in Innovative Practices

At CatholicCare Sydney, the adoption of the Safe & Together model reflects the commitment to family safety and wellbeing. By using this evidence-based approach, changes with tangible outcomes have been implemented throughout communities. Another key area of impact with this model has been the Leadership Development Program. Together, both these initiatives reflect our dedication to fostering growth, accountability, and excellence, both within the workforce and the communities we serve.

### Safe & Together: Transforming Responses to Domestic Violence

The Safe & Together model is an evidence-based, revolutionary 'whole-of-family' approach to addressing domestic and family violence (DFV). It prioritises the safety and wellbeing of children by keeping them connected with their non-offending parent, while holding the person using violence (PuV) accountable for their actions. This model recognises that DFV is a parenting choice and focuses on the importance of documenting coercive control tactics to inform responses that can protect and keep families stable.

#### Key aspects of the Safe and Together Model include:

- Increasing the visibility of survivors' strengths, by recognising their protective efforts and contribution to their children's safety
- Ensuring children's voices are heard and central to the intervention processes
- Engaging with perpetrators to reduce harm, holding them accountable, and promoting behavioural changes through interventional approaches
- Shifting from victim-blaming narrative to focus on how perpetrators' coercive behaviours disrupt family wellbeing
- Adapting to diverse communities and cultures, including First Nations and multicultural families, through strength-based and intersectional practices.

The model's impact is supported by research by ANROWS (2020), which found that practitioners trained in the model developed deeper insights into the dynamics of coercive control and the central role of children in abusive patterns. Additionally, 92% of participants in the Safe & Together program found the model to be useful to their work (2021).

At CatholicCare Sydney, we are proud to have invested in building internal expertise in the model, with two staff members certified to deliver the training and two more preparing to join them.

#### Since the model's implementation:

- 100+ practitioners have completed Safe & Together training
- 28 Communities of Practice have been held, offering opportunities to apply skills and enhance cross-sector collaboration
- CatholicCare Sydney presented the model's impact at the 2024 Safe & Together Asia Pacific Conference, highlighting how it improves collaboration between family law and child protection services
- Staff achieved an average 90% post-training score in key areas such as domestic-violence-informed documentation, perpetration pattern assessment, and collaborative care planning.

The adoption of the Safe & Together Model has resulted in better safety planning, improved outcomes for clients, and stronger collaboration across services. As we continue to expand its use, the model remains central to our mission of fostering family safety and resilience.



# Research, Evaluation and Innovation

At CatholicCare Sydney, we are committed to delivering evidence-informed services that are accessible, adaptable, and responsive to individual and family needs. Our goal is to provide measurable outcomes that reflect the best practices while staying grounded in the lived experiences of our practitioners and the people we serve.

**With consistent evaluations across our services, as well as regular client feedback, we have:**

- Continuously improved and innovated
- Increased awareness of our programs and services
- Lead sector-wide capacity building initiatives
- Reported to funders on impact and effectiveness
- Advocated for systemic change.

Our approach to research and innovation ensures that all our services are meeting the constantly evolving community needs. From the moment individuals engage with us, we can tailor our support to their goals. Regular check-ins and feedback allow us to track outcomes, and measure satisfaction throughout their journey with CatholicCare Sydney. Many of our services use collaborative goal setting, allowing them to align support with each client's individualised objectives.

**With the routine feedback, we conduct regular service evaluations, often in collaboration with external researchers. By doing so, we can assess effectiveness while uncovering new opportunities for improvement.**

## Innovation in Evaluating Family Law Services

Family Law Services (FLS), including Family Dispute Resolution, Separation Services, and Children's Contact Services, have historically lacked a standardised approach to evaluation. To address this gap, we have combined the expertise of our practitioners, researchers, evaluators, and Family Law leadership to develop a plain-language, short Routine Outcome Measurement tool (ROM).

The behaviour-focused tool allows us to assess key areas such as safety, wellbeing, stress management, communication, and parenting capacity of families with children. By gathering this information for all clients, we have generated a dataset that has demonstrated the impact of our services.

**This includes tracking outcomes like:**

- Improved understanding of children's needs by parents
- Better conflict management and communication skills by clients
- Increased understanding and awareness of relevant support for families
- Positive behavioural changes to improve wellbeing for families.

At the client-practitioner level, the ROM tool provides a practical framework for case planning and review. On a program level, the tool can be used to monitor service efficacy, allowing us to identify areas for enhancement. With this, the tool aligns with government reporting requirements, ensuring the data we gather is informing funding partners.

## Impacts and Outcomes

**Over the last 12 months of monitoring, the ROM tool has provided the following valuable insights for FLS:**

- 81% of clients maintain or improve their wellbeing
- 82% of clients maintained or increased their personal safety
- 83% of clients reported maintaining or improving their level of family functioning.
- 88% of clients reported they were better able to deal with the issues they sought help with after participating in the service
- 97% of clients reported they felt listened to and understood
- 98% of clients reported they were satisfied with the services they received.

**These outcomes have highlighted the quality and effectiveness of our services, including:**

- Clients maintaining/improving their wellbeing as they navigate complex challenges
- Improving safety outcomes, particularly for client's experience or at risk of domestic or family violence
- Strengthening family functioning and promoting long-term wellbeing
- Better equipping clients for future challenges once they leave
- Aligning between client expectations and service delivery to contribute to higher satisfaction levels.

At CatholicCare Sydney, we prioritise research, evaluation, and innovation in our service delivery. By embedding continuous improvement practices and collaborating with clients, we can ensure our services remain relevant and effective.

**Through this ongoing process, can enhance our programs, while also contributing to sector-wide improvement in advocating for meaningful systemic change.**



# Evaluating HOPE:

## Partnering with the Australian Catholic University

The HOPE Program, established in 2017, provides innovative support for young families over a 14-month period, helping them address immediate needs, connect with available local services, and explore education and employment services.

This program works to empower participants – young people aged 24 years or under who are pregnant or parenting a child under five, with the essential skills in positive parenting, child development, life skills and financial literacy. Participants often face multiple challenges, including disability, mental health issues, or domestic and family violence (DFV).



### Collaborating with ACU for Evaluation

In 2023/24, CatholicCare Sydney partnered with the Australian Catholic University to conduct an evaluation of the HOPE Program.

#### The goal was to explore:

- The benefits participants attributed to the program
- The outcomes being identified by the practitioners through using ROM tools
- Program elements and indicators to track progress toward key short-term goals.

ACU engaged with current and former participant and practitioners of the HOPE Program to ensure that diverse perspectives were considered.

**This evaluation has allowed us to gain valuable insights into the programs impact and identified opportunities for future improvement and innovation.**

### From the evaluation we learnt:

#### Meeting Immediate Needs

Most participants received support to address their immediate basic needs, such as baby supplies, household items, and assistance in finding temporary or permanent accommodation. This immediate support was crucial in creating stability and provided a foundation for further progress.

#### Parenting Skills

Participants increased their confidence, knowledge, and use of positive parenting strategies. This improvement came through working closely with Family Workers and participating in referred programs, such as Circle of Security and sleep support clinics for mothers and babies.

#### Community Connections

Participants gained greater awareness of other available service providers and connected with other families in the community, which helped to build a supportive network.

#### Educational and Employment Support

Some participants benefited from practical assistance, such as resume writing, which helped them work towards educational and employment aspirations. This support was pivotal in empowering them to pursue further education or employment opportunities.

#### Program Success Factors

The evaluation identified the quality of the relationship between participants and Family Workers as a critical contributor to positive change and strong engagement with the HOPE program. Effective processes around intake, assessment, goal setting, case planning, and case management were proven pivotal in achieving program outcomes.

Affirmations and positive reinforcement were also key features of high quality participant-practitioner relationships, which fostered a sense of safety and acceptance among participants. This supportive environment increased young mother's capacity and confidence to better address challenges and pursue their aspirations for a better life.

Overall, ACU's evaluation underscores the importance of tailored support and strong, trusting relationships in helping young mothers improve their circumstances and achieve their goals.

### Areas identified for future improvement by ACU included:

- Providing clearer information to referring organisations to allow them to better understand which participants would best benefit from their program
- Improving processes around staff transition and ensuring smoother handovers when there is change with Family Workers
- Streamlining the internal processes and increasing efficiency within the services.

# Leadership Development:

## Cultivating Values-Driven Leaders

Our commitment to innovation extends beyond service delivery and includes the professional growth of our leaders. The Leadership Development Program: Leading with Integrity reflects our shared belief that strong, values-based leadership is essential to driving positive change.

Since it launched, over 80 leaders have participated, equipping them with the tools to lead with empathy, accountability, and integrity. The program is designed and facilitated by Maryanne Perry and offers a strengths-based approach to leadership development, by focusing on emotional intelligence, values-based decision-making, and conflict management.

**In 2024, CatholicCare Sydney transitioned the delivery of the program in-house, with internal staff trained to facilitate sessions.**

This shift has ensured the program remains sustainable, adaptable, and aligned with our collective mission.

**The Leading with Integrity program begins with a strengths assessment and personalised coaching session, followed by workshops covering key areas, including:**

- Values-driven leadership and ethical decision-making
- Emotional intelligence for effective team management
- Coaching techniques to foster growth and support team development.

Participants reported significant improvements in both their personal leadership skills and in organisational culture.

**Recent feedback from the latest cohort of 25 leaders highlighted:**

- 95% reported improvements in leadership culture across CatholicCare Sydney
- 90% experienced increased confidence in their ability to lead effectively.

This program has allowed us to shape a new generation of leaders who are not only equipped with practical skills, but also embody the values of respect, integrity, and accountability we hold at CatholicCare Sydney. Our investment into leadership ensures we can continue to deliver high-quality care, while building a resilient and empowered workforce.



# Chronic Oedema Screening Tool:

## Pioneering Innovation in Chronic Oedema Care

In our commitment to providing high-quality care to Australians, we have developed an innovative approach to address chronic lower limb oedema, an issue that seriously impacts the health and mobility of our home care clients/ without early detection and intervention, chronic oedema can lead to complications, including cellulitis, limited mobility, and hard to heal wounds. Our work in this area has enhanced both client care, and the expertise of our Home Care team.

This initiative was led by CatholicCare's Executive Director Kerryn Tutt, a physiotherapist with extensive experience in managing oedema. Kerryn identified a rising number of clients presenting with chronic oedema, collaborating with Maree O'Connor, CEO of Lymphoedema Education Solutions in Melbourne.

Together, their work identified a gap in the research and care available to older Australians and developed a solution to bridge it – a screening tool and training program to empower non-clinical staff in early detection and intervention.

### Development of the Chronic Oedema Screening Tool

The chronic oedema screening tool was created to be used by our Care Managers and Home Care Specialist during initial and ongoing care assessments. What sets this tool apart is its accessibility. It enables non-health professionals to identify early signs of oedema during routine assessments. This proactive approach allows for early intervention, reducing the likelihood of serious complications.

To support this rollout, CatholicCare Sydney has developed a specialised training program for all relevant teams, including staff, members, allied health professionals, and nursing staff. The training is tailored to each group's role, ensuring every team member can contribute to managing chronic oedema. This collaborative, multidisciplinary approach has improved our service delivery and client outcomes.

### Results and Key Findings

Over 18 months, the screening tool was integrated into routine care assessment, with a clinical audit conducted on 459 clients – all receiving government-subsidised Home Care and an average age of 80 years.

We discovered that 38% of clients identified with chronic oedema, with most cases affecting both legs.

### Benefits for Clients and Staff:

#### Clients:

Early detection led to timely intervention, preventing serious complications like cellulitis and leg wounds. This improves client's quality of life, helps them support their independence, and allows them to stay in their homes longer.

#### Staff:

This initiative has been empowering our non-clinical staff, expanding their roles, and building confidence in supporting clients. By gaining knowledge about chronic conditions, our care teams are more engaged and better equipped to make meaningful contribution to client outcomes,

### Looking Ahead

The success of the chronic oedema screening project highlights the power of innovation in care delivery. Training non-clinical staff to actively participate in the detection and management of chronic conditions has transformed our care approach and improved outcomes for our clients.

This initiative embodies our commitment to proactive, client-centred care and highlights the valuable contribution of allied health and care professionals. We are committed to continuing to learn from this project at CatholicCare Sydney and improve the quality of life for older Australians.

Insights and lessons gained from this project will guide our future initiatives, ensuring we remain at the forefront of innovative care solutions for older Australians.



# Environmental, Social, and Governance

At CatholicCare Sydney, our dedication to Environmental, Social, and Governance (ESG) principles reflects our mission to serve vulnerable people and advance the common good. Inspired by Pope Francis’s encyclical Laudato Si’, we recognise the interconnection between care for creation and our responsibilities to our communities.

Laudato Si’ calls us to consider our relationship with the environment alongside the socio-economic challenges impacting human dignity. Guided by this perspective, at CatholicCare Sydney, we are aiming to foster not only environmental wellbeing but also social equity and ethical governance practices. We believe that today’s actions will contribute to a more just and sustainable future for the generations to come.

In this annual report, we share our ESG initiatives, progress, and the challenges we face. Our commitment to transparency, accountability, and open dialogue aligns with the principles of stewardship and solidarity presented in Laudato Si’.

Together, we are working to cultivate a culture of care that respects the dignity of all creation and supports our shared responsibility to protect our environment and uplift our communities.

## ESG Governance and Strategy

Our ESG Committee meets monthly to discuss key Environmental, Social, and Governance issues, reviewing the associated risks and opportunities. Building on the 2023 Materiality Assessment, we have developed a baseline to understand our stakeholders’ priorities and identify critical areas for action.

## ESG Achievements

### Environmental Initiatives:

- Heat pumps: replaced inefficient hot water systems to reduce energy consumption
- LED lighting: upgraded to energy-efficient lighting across facilities
- Site Sustainability Officers: Appointed officers to oversee sustainable practices at each site
- Recycling and Composting: Implemented recycling and composting across all sites to reduce waste
- Carbon Footprint: Developed measures to monitor and reduce our carbon footprint.

### Social Initiatives

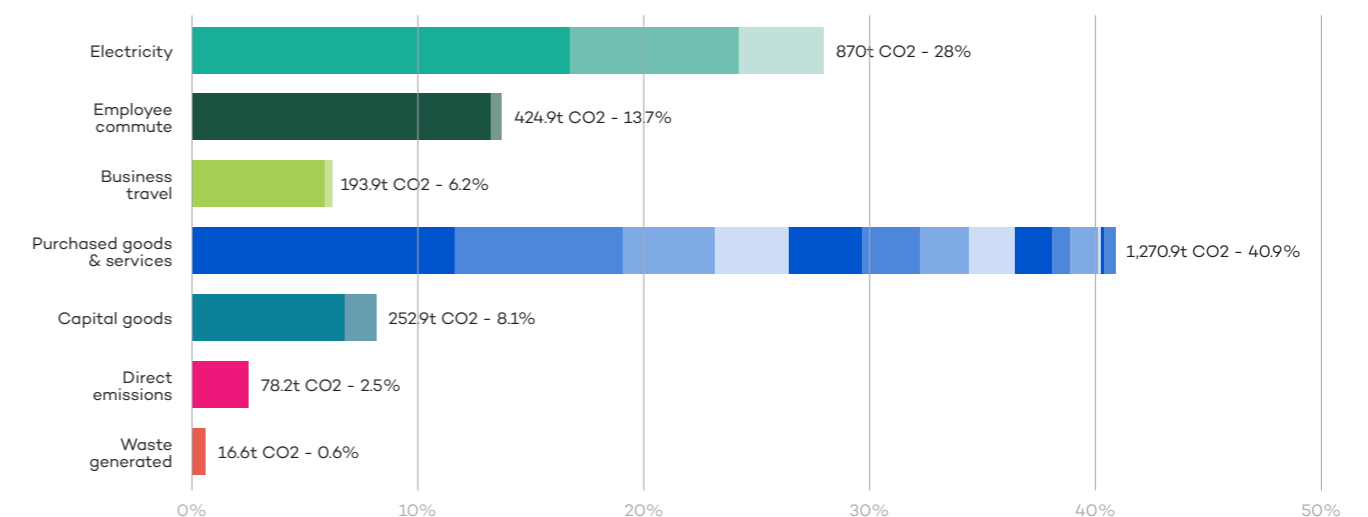
- ESG Training developed and included as part of induction
- 120+ employees completed Modern Slavery 101 training
- Modern Slavery clause included in New Supplier Form
- Contacted 700+ suppliers regarding Modern Slavery compliance
- Completed Psychosocial Hazards survey to identify and address workplace mental health risks
- Diversity, Equity & Inclusion survey conducted to inform policies and create a more inclusive environment.

### Governance Initiatives:

- ESG Training: Now embedded in staff induction, supporting a unified understanding of our ESG values and responsibilities.

Our commitment to ESG reinforced CatholicCare Sydney’s goal to foster a future that values all people, operating with integrity, and promoting sustainable growth.

## Emission Sub-categories



## Overall Carbon Footprint



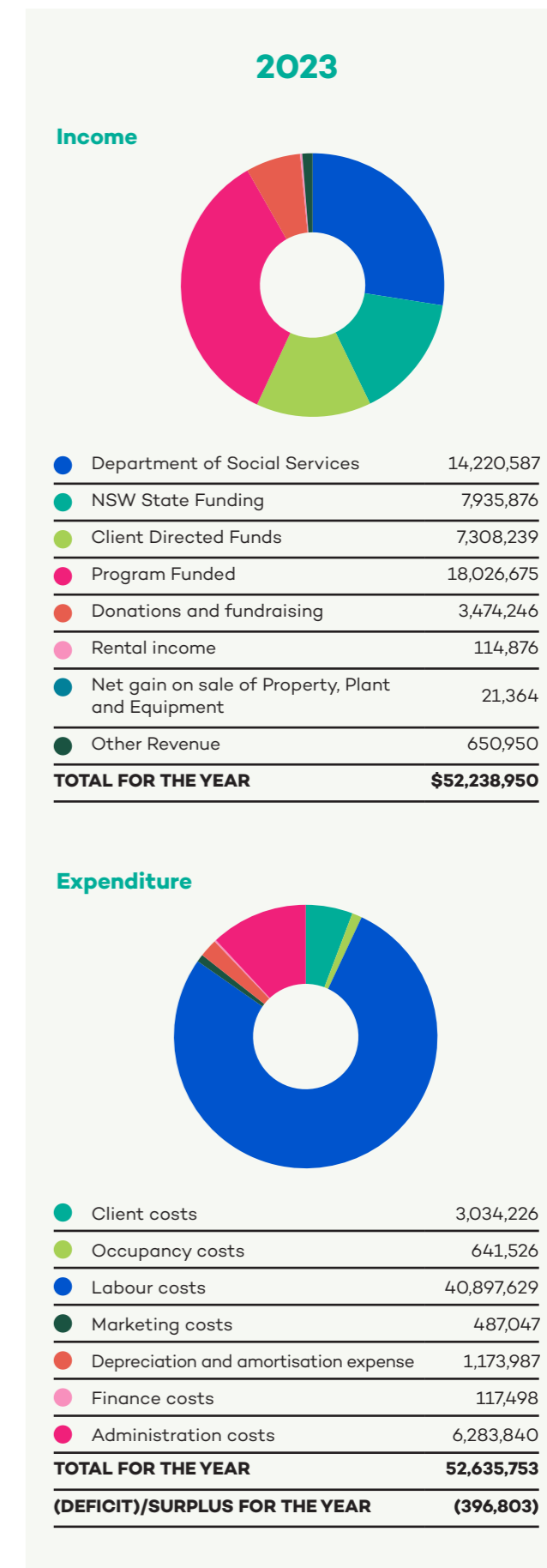
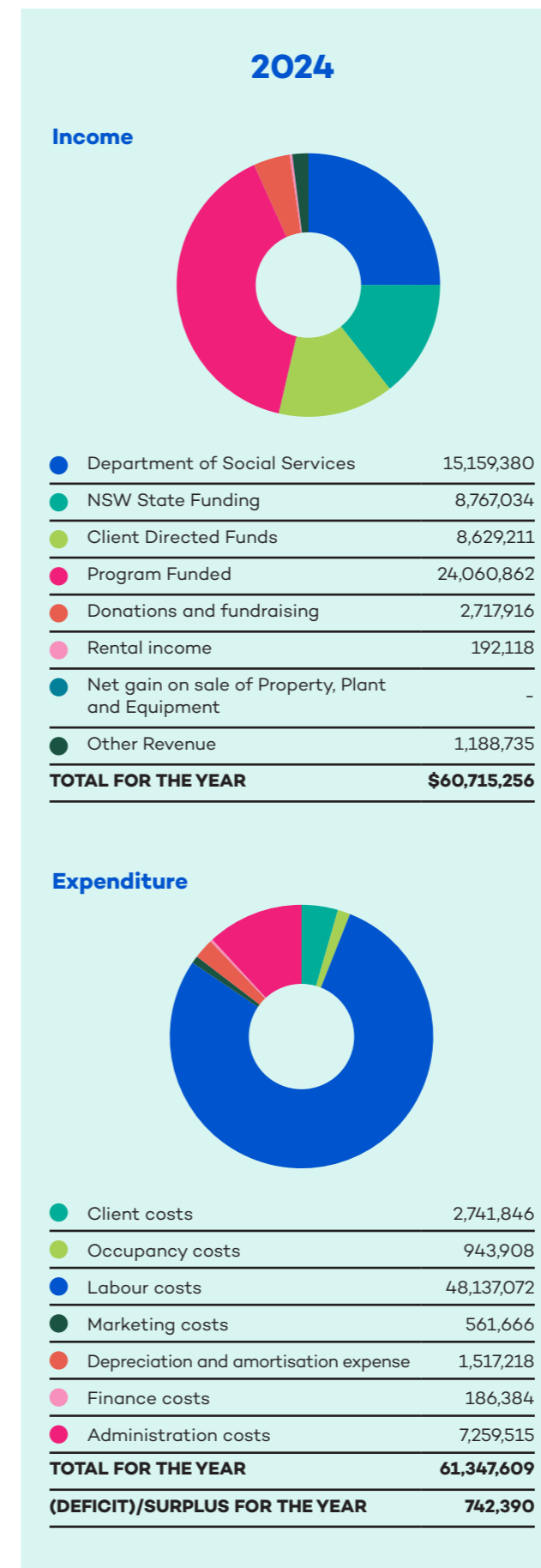
Source	Emissions	% total emissions
Electricity	870t	28%
Direct emissions	78.2t	3%
Business travel	193.9t	6%
Employee commute	424.9t	14%
Purchased goods & services	1,270.9t	41%
Waste generated	18.6t	<1%
Capital goods	252.9t	0%

# CatholicCare Sydney Trust Statement of Financial Position

For the year ended 30 June 2024

CURRENT ASSETS	NOTE	2024	2023
		\$	\$
Cash and cash on hand	4	2,799,227	2,150,176
Fixed-term deposits at amortised cost	5	13,000,000	10,400,000
Trade and other receivables	6	6,379,497	7,616,449
Prepayments		306,695	464,462
<b>Total current assets</b>		<b>22,485,419</b>	<b>20,631,087</b>
<b>NON-CURRENT ASSETS</b>			
Property, plant and equipment	7	5,307,306	5,319,938
Right-of use assets	8(a)	2,281,822	2,264,026
Equity accounted investees	9	4,393,812	3,642,543
Other receivables	6	11,465,000	2,108,139
<b>Total non-current assets</b>		<b>23,447,940</b>	<b>13,334,646</b>
<b>TOTAL ASSETS</b>		<b>45,933,359</b>	<b>33,965,733</b>
<b>CURRENT LIABILITIES</b>			
Trade and other payables	10	2,048,924	1,709,484
Contract liabilities and other revenue received in advance	11	1,800,928	1,911,077
Lease liabilities	8(b)	892,871	866,535
Employee benefits	12	4,704,480	4,261,509
Provisions	13	2,704,292	1,887,255
<b>Total current liabilities</b>		<b>12,151,495</b>	<b>10,635,860</b>
<b>NON-CURRENT LIABILITIES</b>			
Lease liabilities	8(b)	1,365,912	1,424,958
Employee benefits	12	1,452,135	1,091,150
Provisions	13	11,776,205	2,368,543
<b>Total non-current liabilities</b>		<b>14,594,252</b>	<b>4,884,651</b>
<b>TOTAL LIABILITIES</b>		<b>26,745,747</b>	<b>15,520,511</b>
<b>NET ASSETS</b>		<b>19,187,612</b>	<b>18,445,222</b>
<b>EQUITY</b>			
Accumulated funds		19,187,612	18,445,222
<b>TOTAL EQUITY</b>		<b>19,187,612</b>	<b>18,445,222</b>

The notes following the financial statements form part of the financial report.



# Thank you

We extend our heartfelt gratitude to the incredible supporters whose generosity and commitment make our work possible.

### CHARITABLE FOUNDATIONS

Anawim Society  
 Assyrian Church of the East Relief Organisation  
 Betty Wade Charitable Trust  
 Challenge Sydenham-Bankstown Ltd  
 Charitable Works Fund  
 Chinese Catholic Community Homes Limited  
 Collier Charitable Fund  
 Curran Access Children's Foundation  
 Equity Trustees Limited  
 The Walter and Eliza Hall Trust

### COMMUNITY CLUBS

Auburn Tennis Club  
 Bankstown RSL Club  
 Bankstown Sports Club  
 Birrong Sports Club,  
 Club Ashfield  
 Club Marconi  
 Dooleys Lidcombe Catholic Club  
 Liverpool Catholic Club

### PARTNERS

Access EAP  
 Anglicare  
 Australian Catholic University  
 Harris Farm Markets  
 St Vincent's Care Services (Brisbane)  
 St Vincent's Hospital Sydney  
 University of Sydney

### GOVERNMENT

Australian Attorney General's Department  
 Australian Government Department of Health and Aged Care  
 Australian Government Department of Industry, Science and Resources  
 Australian Government Department of Social Services  
 Be Connected – an Australian Government initiative  
 City of Sydney  
 Inner West Council, Sydney NSW  
 Multicultural NSW  
 NSW Department of Communities and Justice  
 NSW Health  
 SWS PHN

### INDIVIDUALS & FAMILY FOUNDATIONS

Mr Anthony Wales  
 Mr Edwin Earnest  
 Mr Hamish Flett  
 Mr John Kearsley  
 Mr Paul Beswick  
 Mrs Catherine Harris  
 Mrs Judith Beswick  
 Mrs Mary Reemst  
 Ms D'Leanne Lewis  
 Ms Sandra Harris  
 Phillips Family Foundation  
 Inger Rice Foundation

### PRO AND LOW BONO SUPPORTERS

Australian Catholic University  
 Catholic Cemeteries and Crematoria  
 Catholic Healthcare  
 Givit  
 Dentons Lawyers  
 Deloitte Partners

### EDUCATION

Diocese of Lismore  
 Freeman Catholic College  
 Our Lady of Lourdes Catholic Primary School  
 St Ambrose Catholic Primary School  
 St John Bosco College  
 St Margarets Chapel  
 St Patrick's College  
 Sydney Catholic Schools  
 Western Sydney University

### BANKSTOWN FAMILY RELATIONSHIP CENTRE

8 Jacobs St, Bankstown 2200

- Family Dispute Resolution
- Family Law Counselling
- Relationship and Family Counselling
- Owl Kids

### CABRAMATTA WEST

625 Cabramatta Rd, Cabramatta West 2166

- Integritas Allied Health
- NDIS Support Coordination

### FAIRFIELD

Suite 6, Level 2, 54 Smart St, Fairfield 2165

- Family Support
- Intensive Family Preservation
- GambleAware
- HOPE Program
- Men and Family Relationships
- Supporting Recovery

### LAKEMBA

9 Garrong Rd, Lakemba 2195

- Family Support
- Intensive Family Preservation
- Child and Adolescent Sexual Assault Counselling

### LAKEMBA (DISABILITY SERVICES)

1/112 Benaroon Rd, Lakemba 2195

- Supported Employment
- Life Skills Education and Workplace Training
- Social Connection programs
- NDIS Support Coordination
- School Leaver Employment Supports

### LEWISHAM

2C West St, Lewisham 2049

- CEO's Office
- Finance
- People & Culture
- Stakeholder Engagement
- Mission & Strategy
- Child and Family Services Management
- School Counselling Management
- School Community Services Management
- Client Care Team
- Carer Gateway Counselling and Community Forum
- Family Recovery
- GambleAware
- Financial Counselling
- Parent Line NSW
- HOPE Program
- Child & Adolescent Sexual Assault Counselling
- Marriage and Relationship Education
- Natural Fertility Services
- CatholicCare Companions
- Family Dispute Resolution
- Family Law Counselling
- Relationship and Family Counselling
- Parenting and Child Development
- Owl Kids

### LIVERPOOL

Level 3, 203-209 Northumberland St, Liverpool 2170

- Clinical Therapies
- Home Care
- Family Dispute Resolution
- Relationship and Family Counselling
- Supporting Recovery

### LIVERPOOL (DISABILITY SERVICES)

31 Bigge St, Liverpool NSW 2170

- Supported Employment
- Life Skills Education and Workplace Training
- Social Connection programs
- NDIS Support Coordination
- School Leaver Employment Supports

### SYDNEY

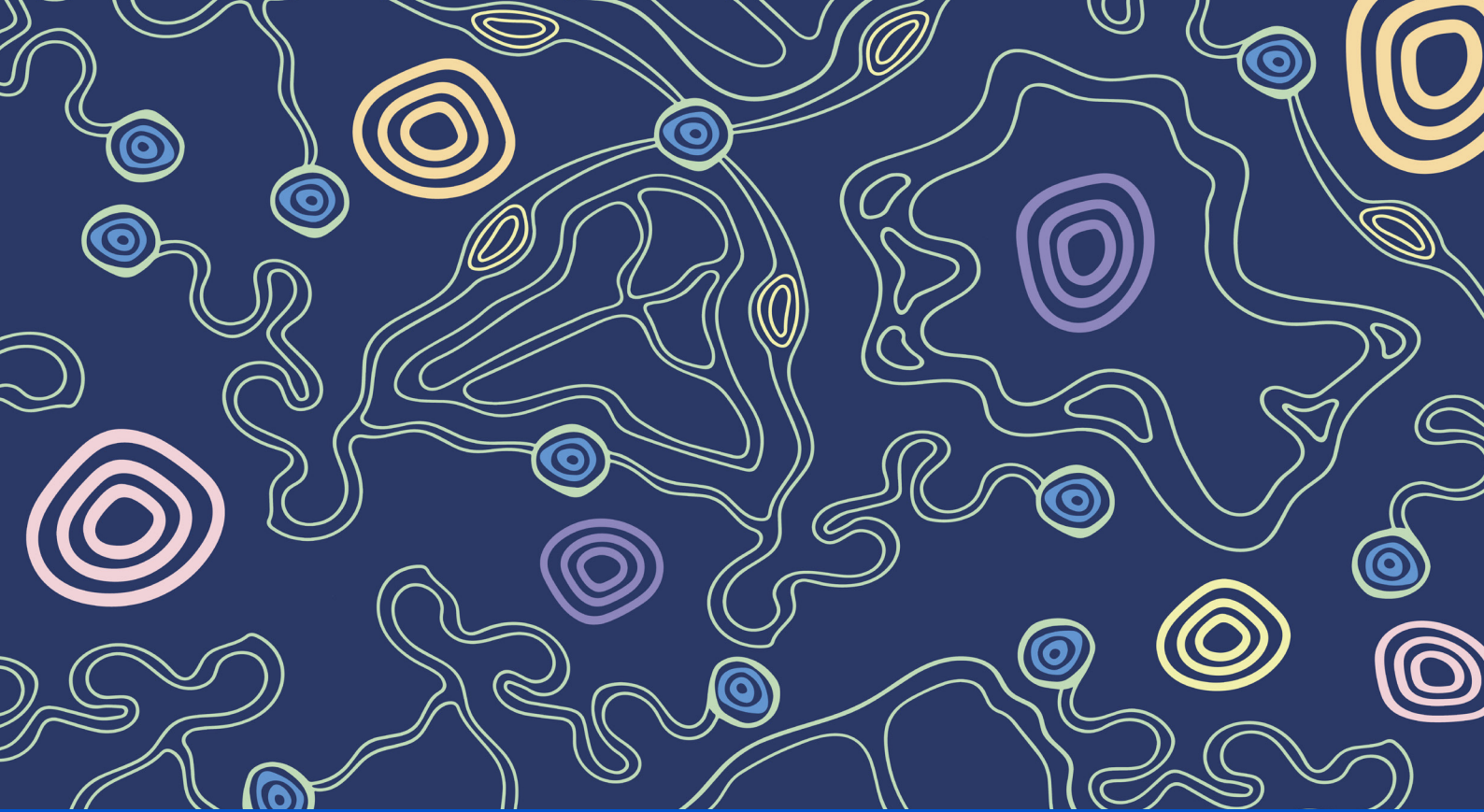
Suite 10, Level 14, 329 Pitt St, Sydney 2000

- Wellbeing and Family Relationship Service
- Family Dispute Resolution

### SUTHERLAND

Shops 10 & 11, 838 Old Princes Hwy, Sutherland 2232

- GambleAware
- Family Dispute Resolution



## Acknowledgement of Country

In the spirit of reconciliation, CatholicCare Sydney acknowledges the Traditional Custodians of country throughout Australia and their connections to land, sea and community. We pay our respect to their elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples.

CatholicCare Sydney operates on the lands of the Darug Country and the Eora Nation, and on lands that were also accessed by Tharawal and Gundungurra people.

## CatholicCare Sydney

2C West Street  
Lewisham NSW 2049  
ABN: 38 841 427 747

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**CatholicCare**  
SYDNEY